

Executive Council Resolution No. (1) of 2015
Approving the Fees and Fines Prescribed for the
Event eLicensing and eTicketing System in the Emirate of Dubai¹

We, Hamdan bin Mohammed bin Rashid Al Maktoum, Crown Prince of Dubai, Chairman of the Executive Council,

After perusal of:

Law No. (1) of 1997 Establishing the Department of Tourism and Commerce Marketing (the “DTCM”) and its amendments;

Law No. (3) of 2003 Establishing the Executive Council of the Emirate of Dubai;

Law No. (14) of 2009 Concerning the Pricing of Government Services in the Emirate of Dubai and its amendments;

Law No. (35) of 2009 Concerning Management of the Public Funds of the Government of Dubai and its amendments; and

Decree No. (25) of 2013 Concerning the Event eLicensing and eTicketing System in the Emirate of Dubai,

Do hereby issue this Resolution.

Fees
Article (1)

In return for subscription to the Event eLicensing and eTicketing System in the Emirate of Dubai, the DTCM will charge the fees stated in Schedule (1) attached to this Resolution.

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¹Every effort has been made to produce an accurate and complete English version of this legislation. However, for the purpose of its interpretation and application, reference must be made to the original Arabic text. In case of conflict the Arabic text will prevail.

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Penalties
Article (2)

- a. Without prejudice to any stricter penalty stipulated in any other legislation, any person who commits any of the violations mentioned in Schedule (2) attached to this Resolution will be punished by the fine indicated opposite that violation.
- b. Upon repetition of the same violation within one (1) year from the date of the previous violation, the amount of the fine indicated in Schedule (2) referred to in paragraph (a) of this Article will be doubled, provided that a fine does not exceed one hundred thousand Dirhams (AED 100,000.00).
- c. In addition to the penalty of a fine referred to in paragraph (a) of this Article, the DTCM may take one or more of the following measures against the violating entity:
 1. suspending the activity for a period not exceeding six (6) months; and/ or
 2. revoking the trade licence in coordination with the competent entity in the Emirate.

Repeals
Article (3)

Any provision in any other legislation will be repealed to the extent that it contradicts the provisions of this Resolution.

Publication and Commencement
Article (4)

This Resolution will be published in the Official Gazette and will come into force on the day on which it is published.

Hamdan bin Mohammed bin Rashid Al Maktoum
Crown Prince of Dubai
Chairman of the Executive Council

Issued in Dubai on 3 February 2015
Corresponding to 14 Rabi al-Thani 1436 A.H.

Schedule (1)

Fees for Subscription to the Event eLicensing and eTicketing System

SN	Description	Fee (in Dirhams)
1	Subscribing an Event organiser to the eTicketing System or renewing his annual subscription	5,000.00
2	Subscribing a Ticket vendor to the eTicketing System or renewing his annual subscription	5,000.00
3	Subscribing a Ticket distributor to the eTicketing System or renewing his annual subscription	500.00
4	Subscription to the eLicensing System or renewal of an annual subscription	300.00
5	Submitting an Event licensing application through the eLicensing System	200.00
6	Connection to the eTicketing System	10,000.00
7	Training on the eTicketing System	AED 500.00 per trainee
8	Urgent services	500.00

Schedule (2)
Violations and Fines Prescribed for the
Event eLicensing and eTicketing System

SN	Violation	Fine (in Dirhams)
1	Sale of Tickets that do not contain an electronic code, or sale of Tickets by an entity not subscribed to the eTicketing System	10,000.00
2	Resale of used Tickets	10,000.00
3	Issuing or distributing free tickets for a fee	10,000.00
4	Failure to refund, within the prescribed time frame, the amount of a Ticket to a buyer where the relevant Event is cancelled	2,000.00
5	Failure to pay, within the time frame determined by the DTCM, the fee prescribed for issuing Tickets	2,000.00
6	Distribution of Tickets by an entity not authorised by the DTMC to do so	2,000.00
7	Entering data into the eTicketing System by a person not authorised to do so	2,000.00
8	Entering incorrect data into the eTicketing System or the eLicensing System	5,000.00
9	Conducting an Event before entering the relevant data into the eLicensing System, and before the relevant approval is issued	10,000.00
10	Connecting the computer on which the eLicensing System or the eTicketing System is set up to another system or programme without obtaining the relevant prior approval of the DTCM	1,000.00
11	Failure by the entities organising or conducting Events, or marketing, distributing, or issuing Tickets, to comply with the above-mentioned Decree No. (25) of 2013	1,000.00