

**Executive Council Resolution No. (48) of 2014**  
**Approving the**  
**Fees and Fines Related to Hotel Establishments<sup>1</sup>**

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**We, Hamdan bin Mohammed bin Rashid Al Maktoum, Crown Prince of Dubai, Chairman of the Executive Council,**

After perusal of:

Law No. (1) of 1997 Establishing the Department of Tourism and Commerce Marketing and its amendments;

Law No. (3) of 2003 Establishing the Executive Council of the Emirate of Dubai;

Law No. (14) of 2009 Concerning the Pricing of Government Services in the Emirate of Dubai and its amendments;

Law No. (35) of 2009 Concerning Management of the Public Funds of the Government of Dubai and its amendments;

Decree No. (13) of 2011 Concerning the e-Programme for Hotel and Tourism Establishments in the Emirate of Dubai;

Decree No. (17) of 2013 Concerning Licensing and Classification of Hotel Establishments in the Emirate of Dubai; and

Executive Council Resolution No. (13) of 2011 Approving Fees and Fines of the Department of Economic Development,

**Do hereby issue this Resolution.**

**Definitions**

**Article (1)**

The following words and expressions, wherever mentioned in this Resolution, will have the meaning indicated opposite each of them unless the context implies otherwise:

Emirate:                   The Emirate of Dubai.

DTCM:                    The Department of Tourism and Commerce Marketing.

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*<sup>1</sup>Every effort has been made to produce an accurate and complete English version of this legislation. However, for the purpose of its interpretation and application, reference must be made to the original Arabic text. In case of conflict the Arabic text will prevail.*

Executive Council Resolution No. (48) of 2014 Approving the Fees and Fines Related to Hotel Establishments

Hotel Establishment: This includes hotels, resorts, hotel apartments, guest houses, university dormitories, youth hostels, budget hotels, floating hotels, and other Establishments specified by the DTCM.

Activity: Operating a Hotel Establishment.

**Fees**  
**Article (2)**

- a. Notwithstanding the provisions of the above-mentioned Executive Council Resolution No. (13) of 2011, the DTCM will, in return for issuing the approvals, Licences, and classification certificates, and providing other services indicated in Schedule (1) attached hereto, charge the fees set out opposite each of them.
- b. In return for classifying Hotel Establishments, the DTCM will charge the fees indicated in Schedule (2) attached hereto.
- c. Charging the fees prescribed pursuant to this Article may not prejudice the right of any other Government entity to charge any prescribed fees.

**Penalties**  
**Article (3)**

- a. Without prejudice to any stricter penalty stipulated in any other legislation, any person who commits any of the violations set out in Schedule (3) attached hereto will be punished by the fine indicated opposite each of them.
- b. Upon repetition of the same violation within one (1) year from the date of the previous violation, the amount of the fine stipulated in Schedule (3) referred to in paragraph (a) of this Article will be doubled, provided that the fine does not exceed five hundred thousand Dirhams (AED 500,000.00).
- c. In addition to the penalty of a fine referred to in paragraph (a) of this Article, the DTCM may take one or more of the following measures and procedures against the violating Hotel Establishment:
  1. downgrading the category of classification of the Hotel Establishment;
  2. closing the Hotel Establishment or any of its Facilities for a period not exceeding six (6) months;
  3. closing a Facility of the Hotel Establishment permanently; and/or
  4. closing the whole Hotel Establishment permanently, and revoking its Licence.

**Non-Applicability of the Fees**  
**Article (4)**

The fees stipulated in Schedules (1) and (2) attached hereto for conducting the Activity will not apply to a Hotel Establishment licensed by the DTCM where it is proven that the Hotel

Establishment suspended the Activity in the Emirate during the period for which the fees are payable, and that it had notified the DTCM of the same at least ten (10) days prior to the date of suspending the Activity.

**Repeals**  
**Article (5)**

Any provision in any other legislation will be repealed to the extent that it contradicts the provisions of this Resolution.

**Publication and Commencement**  
**Article (6)**

This Resolution will be published in the Official Gazette and will come into force on the date on which it is published.

**Hamdan bin Mohammed bin Rashid Al Maktoum**

**Crown Prince of Dubai**

**Chairman of the Executive Council**

Issued in Dubai on 7 December 2014

Corresponding to 15 Safar 1436 A.H.

**Schedule (1)**  
**Fees for Issuing Approvals, Licences, and Certificates, and Rendering Services to**  
**Hotel Establishments**

SN	Description	Fee (in Dirhams)
1	Issuing an initial approval to conduct the Activity	100.00
2	Issuing a new Licence or renewal of a Licence	AED 500.00 per year
3	Variation of a Licence information	AED 500.00 per each variation
4	Issuing a no-objection certificate for the approval or change of a name of a Hotel Establishment	1,000.00
5	Request for re-inspection of a Hotel Establishment	1,000.00
6	Request for obtaining or renewal of a Hotel Establishment classification under a special category	1,000.00
7	Request for cancellation or variation of a Hotel Establishment classification under a special category	1,000.00
8	Request for consultation services related to a Hotel Establishment classification	AED 1,000.00 per hour
9	Request for approval of a work plan of a Hotel Establishment	1,000.00
10	Request for cancellation of a procedure initiated to conduct the Activity	500.00
11	Request for cancellation of a Licence	500.00
12	Issuing a 'To Whom It May Concern' certificate	100.00
13	Issuing a letter of approval of constructing a Hotel Establishment or converting an existing building into a Hotel Establishment	100.00
14	Request for a true copy of a document	100.00
15	Urgent request for operating or classification of a Hotel Establishment	2,000.00
16	Request for suspension of the Activity	2,000.00
17	Issuing a replacement for a lost or damaged Licence	500.00
18	Request for issuing a copy of a Licence	50.00

19	Approval of a Hotel Establishment contract with a hotel management company licensed by the DTCM to manage the Activity	AED 500.00 per year
20	Approval of an amendment to a Hotel Establishment contract with a hotel management company licensed by the DTCM to manage the Activity	AED 500.00 per each amendment

**Schedule (2)**

**Fees for Classification of Hotel Establishments**

Hotel Establishment Type	Hotel Establishment Classification Category	Fee in Dirhams/ Per Year
		Obtaining or Renewal of Classification
Hotel	One Star	50.00 per hotel unit
	Two Stars	60.00 per hotel unit
	Three Stars	80.00 per hotel unit
	Four Stars	100.00 per hotel unit
	Five Stars	115.00 per hotel unit
Resort	Three Stars	80.00 per hotel unit
	Four Stars	100.00 per hotel unit
	Five Stars	115.00 per hotel unit
Hotel Apartment	Standard	30.00 per hotel unit
	Deluxe	40.00 per hotel unit
	Luxury	60.00 per hotel unit
Floating Hotel	————	20,000.00

**Schedule (3)**  
**Violations and Fines Related to Licensing and Classification of**  
**Hotel Establishments**

SN	Description of Violation	Fine (in Dirhams)
1	Operating a Hotel Establishment without obtaining a Licence, a classification, or an approval to receive guests, from the DTCM	50,000.00
2	Operating a Hotel Establishment in respect of which a closure decision is issued	30,000.00
3	Failure to renew a Licence before the lapse of thirty (30) days from its expiry date	3,000.00
4	Delay in renewing an expired Licence without a reason acceptable to the DTCM	AED 1,000.00 per month
5	Failure to comply with the Hotel Establishment classification standards	5,000.00
6	Failure to comply with the Activity mentioned in the Licence	5,000.00
7	Failure to comply with the standards of operating a Hotel Establishment	2,000.00
8	Failure to meet at least fifty percent (50%) of the approved supplemental Hotel Establishment classification standards	1,000.00
9	Failure to comply with the approved cleanliness standards or specifications of the Hotel Establishment	2,000.00
10	Failure to display the Hotel Establishment classification certificate in a prominent place for easy reference by guests and visitors	500.00
11	Misrepresentation by a Hotel Establishment of its activities, information, or classification in advertisements	5,000.00
12	Failure to maintain public order and morals within a Hotel Establishment	50,000.00
13	Allowing any type of gambling at a Hotel Establishment	20,000.00
14	Failure to provide the DTCM with the information, documents, or statistics required by the DTCM within the period prescribed by the DTCM	3,000.00
15	Failure to provide the documents required for the Register	5,000.00

16	Failure to respond, within the period prescribed by the DTCM, to the complaints referred to the Hotel Establishment by the DTCM	1,000.00
17	Failure to notify the DTCM fifteen (15) days prior to the first date of receiving guests	5,000.00
18	Failure to notify the DTCM of any variation of the information or documents based on which the Licence is granted, within ten (10) days from the date of variation	1,000.00
19	Failure to notify the DTCM of the name of the manager in charge of the Hotel Establishment or any change thereof	3,000.00
20	Failure to notify the DTCM before commencing any major repairs at the Hotel Establishment	500.00
21	Failure to notify the DTCM of the suspension of the Activity within ten (10) days from the suspension	5,000.00
22	Adding or closing any Facility of the Hotel Establishment without obtaining the relevant prior written approval from the DTCM	5,000.00
23	Failure to display Tariff lists and timing of services, in Arabic and English, in a prominent place inside the Hotel Establishment	1,000.00
24	Failure to display price lists, in Arabic and English, of the services provided by the Hotel Establishment	1,000.00
25	Failure to ensure that all employees wear the uniform of the Hotel Establishment in accordance with their respective job duties	500.00
26	Charging a commission that exceeds the amount prescribed by the DTCM for issuing visas	A fine of double the amount of the illegally charged commission, provided that the fine is not less than AED 5,000.00
27	Collecting a service charge that exceeds ten percent (10%) of the bill amount	A fine of double the amount of the illegally collected charge, provided that the fine is not less than AED 10,000.00
28	Refusing to receive notices issued by the DTCM	200.00
29	Failure to maintain the information and records of the Hotel Establishment's business and accounts	5,000.00

30	Providing the DTCM with false or incorrect information or documents	15,000.00
31	Failure to abide by the requirements approved by the DTCM at the Hotel Establishment and its various Facilities	2,000.00
32	Failure to report to the DTCM when required	500.00
33	Failure to maintain the name board of the Hotel Establishment	1,000.00
34	Disparity between the name of the Hotel Establishment on the name board and its name on the Licence	1,000.00
35	Failure to perform the required maintenance of the external name board of the Hotel Establishment	1,000.00
36	Failure to dedicate at least fifty percent (50%) of the total surface area of the external name board of the Hotel Establishment to the name of the Hotel Establishment in Arabic	1,000.00
37	Failure to separate the Hotel Establishment's sauna, massage, and steam rooms for women from those designated for men	10,000.00
38	Employing male staff at the women's sauna, massage, and steam rooms of the Hotel Establishment, or female staff at the men's sauna, massage, and steam rooms of the Hotel Establishment	10,000.00
39	Failure to maintain notice boards in Arabic and English at the entrance of health clubs to alert guests and visitors to the importance of maintaining an appropriate and modest appearance	2,000.00
40	Failure to make accessible for viewing, at the Hotel Establishment, the television broadcast channels of the Dubai Media Incorporated	2,000.00
41	Failure to take the required action to prevent guests and visitors of the Hotel Establishment from having an immodest appearance	3,000.00
42	The Hotel Establishment contracting a hotel management company to manage its Activity without prior approval of the DTCM	2,000.00
43	Making an amendment to a Hotel Establishment contract with a hotel management company licensed by the DTCM without prior approval of the DTCM	2,000.00
44	Failure to cooperate with the DTCM employees or obstructing their work	5,000.00
45	Violating the resolutions and instructions issued by the DTCM	2,000.00